

PRESS RELEASE

Community Services, Inc.

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Community Services, Inc., Conducts A Community Needs Assessment

Community Services, Inc. (CSI), A Community Action Agency, provides resource coordination, education support, employment support, rental assistance, transportation, and food assistance. A private nonprofit established in 1966, CSI's mission is to provide support services that empower and enrich individuals, families, and communities directly and through mutual collaborations with community partners, leading to self-sufficiency. This is accomplished through confidential case management and direct coordination of resources. CSI serves a ten-county geographical region identified as Anderson, Collin, Denton, Ellis, Henderson, Hunt, Kaufman, Navarro, Rockwall, and Van Zandt counties.

In alignment with the U.S. Department of Health and Human Services, the Texas Department of Housing and Community Affairs (TDHCA) requires Community Action Agencies to conduct a Community Needs Assessment (CNA) and create a Community Action Plan that addresses the needs identified in the assessment.

CSI's Community Needs Assessment (CNA) team, with oversight from Daniel Edwards, Sr. MPA, President/CEO, and its Board of Directors, completed its Community Needs Assessment in May 2024. Daniel Edwards, Sr., MPA, stated: "The CNA is a critical part of our strategic planning process. The results will ensure that we utilize resources effectively and that our services will continue to improve the health and well-being of the people we serve."

The quantitative and qualitative research methods used during this process allowed the CNA team to gain insight into the available resources in the communities served while determining gaps and barriers to services. The top five needs identified across CSI's service area are Housing, Employment, Education, Food Assistance, and Financial Education/ Budgeting Classes. The assessment indicated that CSI's current service offering is well-aligned with community needs and identified opportunities for service expansion through community partnerships.

A copy of the full report can be obtained at www.csicorsicana.org