

A Complainant should file a complaint in the order listed below:

1. Community Transit Service- P.O. Box 612 (Corsicana, Texas 75151-0612)
2. TXDOT- Public Transportation Division- 125 E. 11th (Austin, Texas 78701)
3. FTA-Office of Civil Right-Attention: Title VI Program Coordinator
East Building, 5th Floor-TCR 1200 New Jersey Ave., SE, (Washington, DC 20590)

If information is needed in another language, call (903)872-2405 or 1(800)834-1924

SI NECESITA INFORMACION EN OTRO IDIOMA LLAME (903)872-2405 or 1(800)834-1924

Title VI of the Civil Rights Act of 1964 requires that no person in the United States, on the grounds of race, color or national origin be excluded from, be denied the benefits of, or be subjected to discrimination, under any program or activity receiving federal financial assistance.

Any person who believes that they have been subjected to discrimination may file a written complaint with CTS office. Federal and state law requires complaints be filed within one-hundred eighty (180) calendar days of the last alleged incident. The agency will notify their PTC (Public Transportation Coordinator) by email or fax of any Title VI-related complaints received within 10 working days of the receipt of the complaint, including a paper or electronic copy of the complaint form.