



**Community Services, Inc.**

*A Community Action Agency*

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Community Services, Inc. (CSI) dba  
Community Transit Service (CTS)  
RE: CTS - Public Transportation COVID-19  
Service Change and Fare Collection Update

CTS introduced multiple changes in the wake of COVID-19. These included service change and no fare collection to facilitate social distancing and protect our riders and operators' safety.

CTS will continue to provide Ellis and Navarro County services for essential trips and operate "fare-free". Agency/Program management plans to keep the process in place and will reassess quarterly.

Staff will maintain financial information and other data related to the impact of the COVID-19 on CTS operations. This is a temporary change in policy related to the COVID-19 outbreak. We will also monitor the impact of the "fare free" service on ridership changes per mode to deploy equipment and other resources system-wide better.

Staff will make records and data available to the CSI Board of Directors and funders related to this measure. This notice will be posted to the website at [www.csicorsicana.org](http://www.csicorsicana.org) along with other updates as they are available. As noted there have been no changes to CTS service hours or days at this time.