

Community Services, Inc.

Toll Free / 800-831-9929 Office / 903-872-2401 Fax / 903-872-0254



P.O. Box 612 • Corsicana, Texas 75151-0612

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Community Services, Inc. (CSI) dba
Community Transit Service (CTS)
RE: CTS - Public Transportation COVID-19
Service Change and Fare Collection Update

In an effort to mitigate the potential of COVID-19 spreading from passengers to transit operators, other personnel, and other passengers, CTS is temporarily suspending transportation in Ellis County and will operate in Navarro County “fare free” beginning, Monday, April 6, 2020. This is being implemented for safety system wide. It is estimated that this will result in a loss of monthly fare box revenues of approximately \$5K during operating circumstances. This is a temporary measure to practice social distancing in response to the COVID-19 Pandemic.

Staff will maintain financial information and other data related to the impact of the COVID-19 on CTS operations. This is a temporary change in policy related to the COVID-19 outbreak. We will also monitor the impact of the “fare free” service on ridership changes per mode to determine how to better deploy equipment and other resources system wide. Staff will make records and data available to the CSI Board of Directors and funders as it relates to this measure. This notice will be posted to the website at www.csicorsicana.org along with other updates as they are available. As noted there have been no changes to CTS service hours or days at this time.